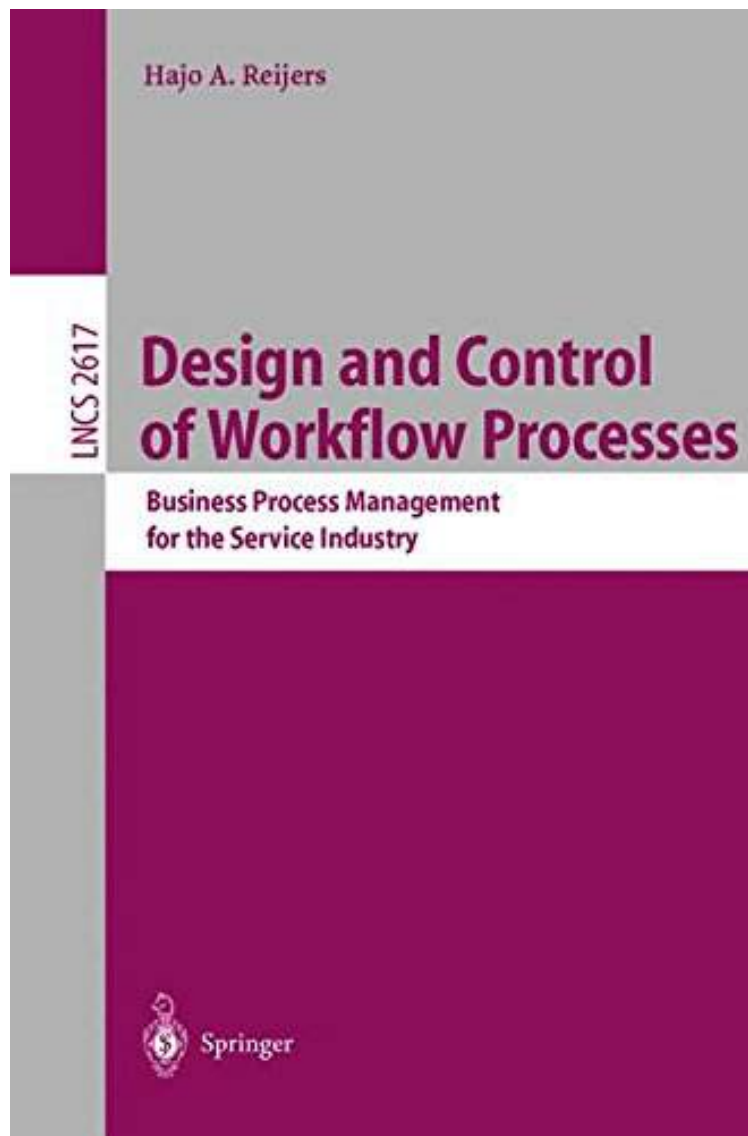



Design and Control of Workflow Processes: Business Process Management for the Service Industry
(Lecture Notes in Computer Science)

Design and Control of Workflow Processes: Business Process Management for the Service Industry (Lecture Notes in Computer Science)

By Hajo A. Reijers



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