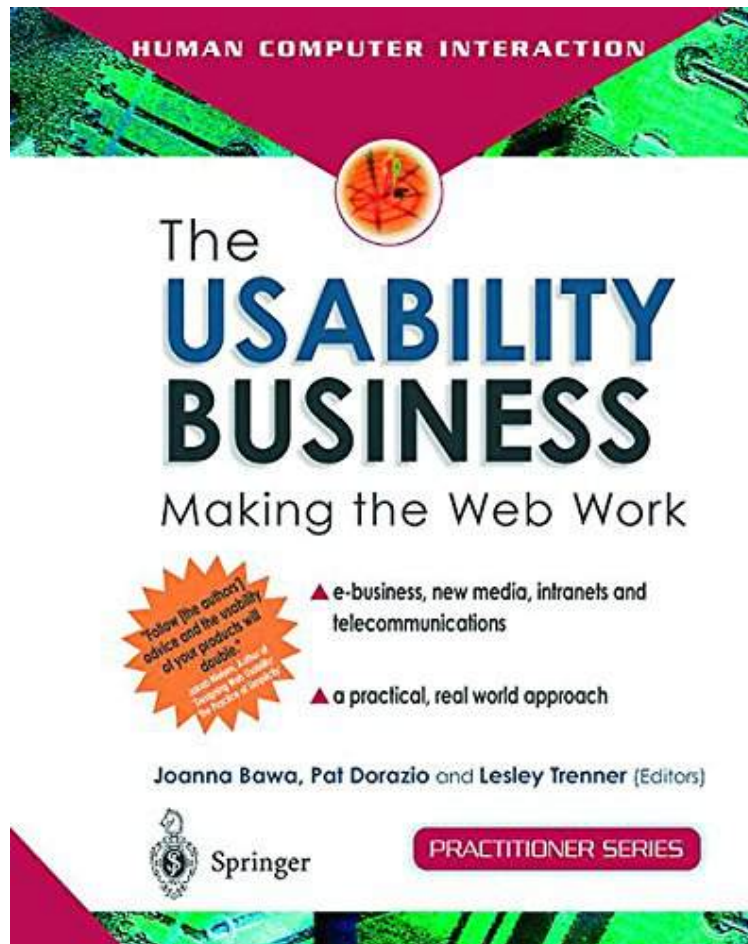


# The Usability Business: Making the Web Work

*From Springer*



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