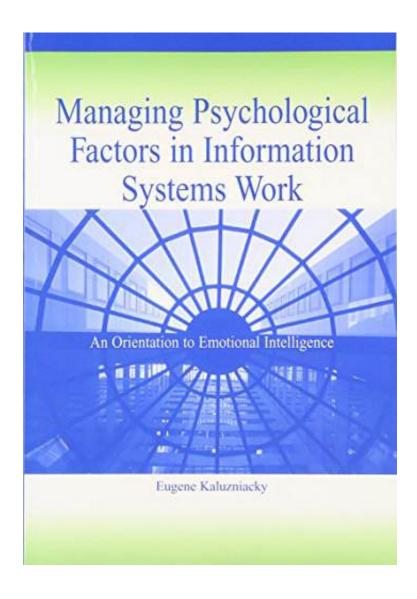
Managing Psychological Factors in Information Systems Work: An Orientation to Emotional Intelligence

By Eugene Kaluzniacky





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