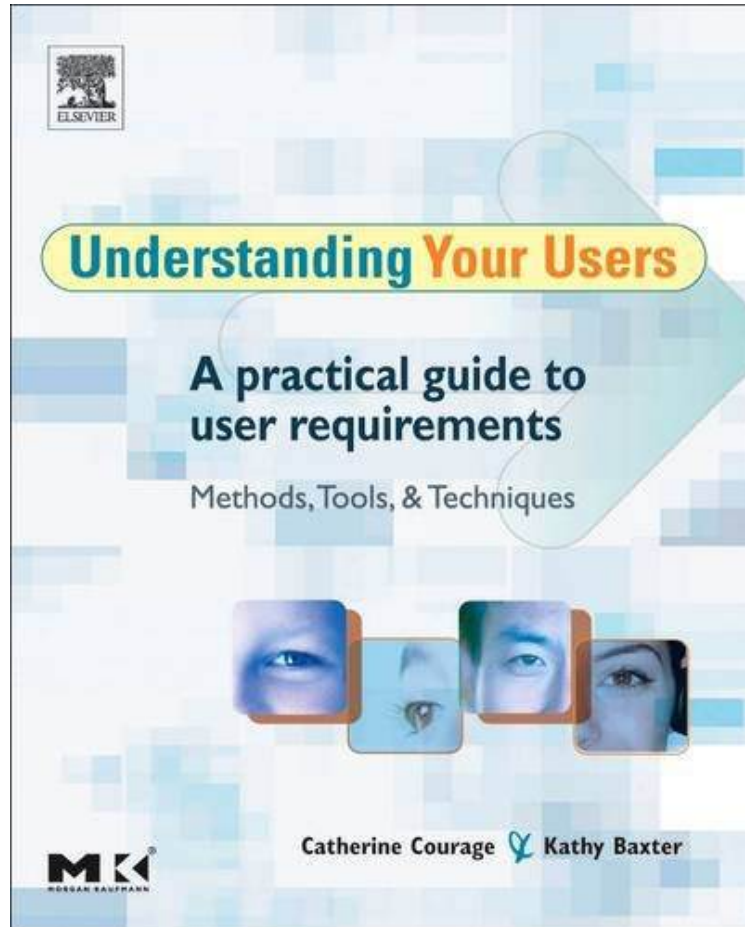


Understanding Your Users: A Practical Guide to User Requirements Methods, Tools, and Techniques (Interactive Technologies)

# Understanding Your Users: A Practical Guide to User Requirements Methods, Tools, and Techniques (Interactive Technologies)

*By Kathy Baxter, Catherine Courage*



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