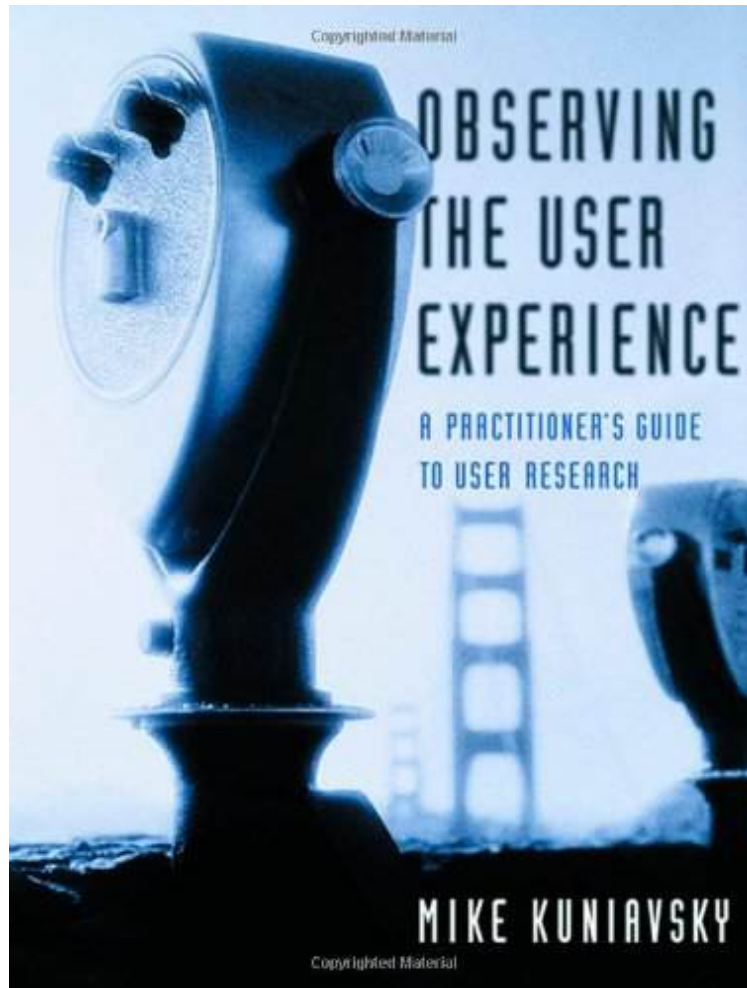


# Observing the User Experience: A Practitioner's Guide to User Research

*By Mike Kuniavsky*



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