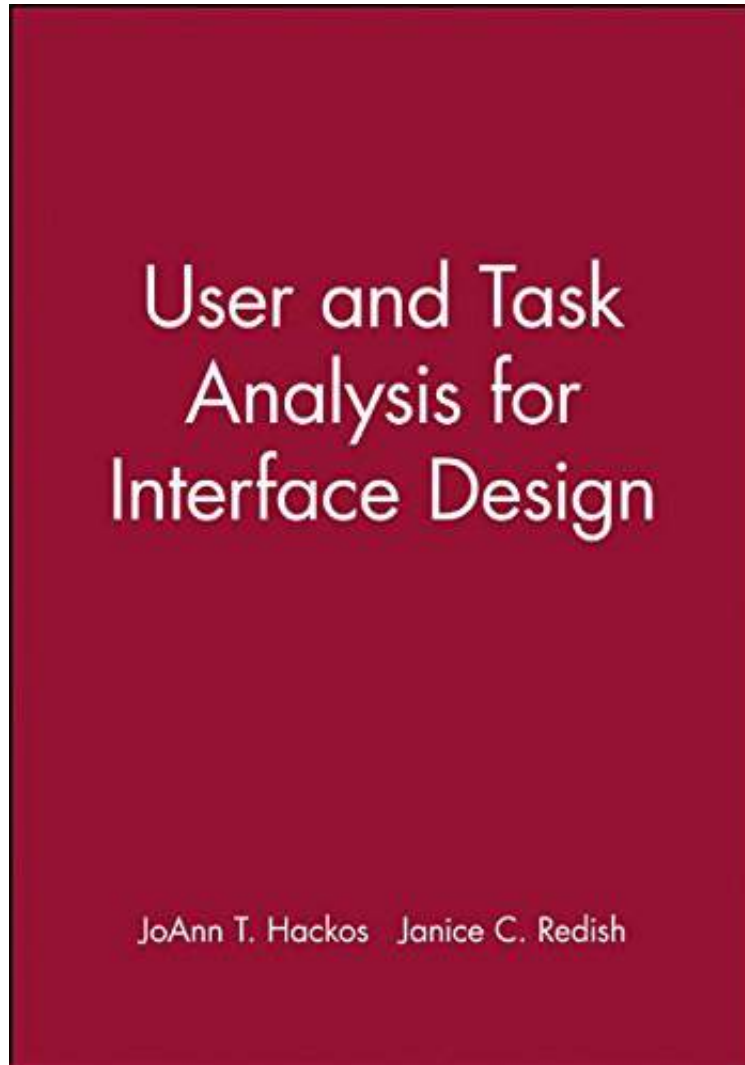




User and Task Analysis for Interface Design

By JoAnn T. Hackos, Janice C. Redish



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