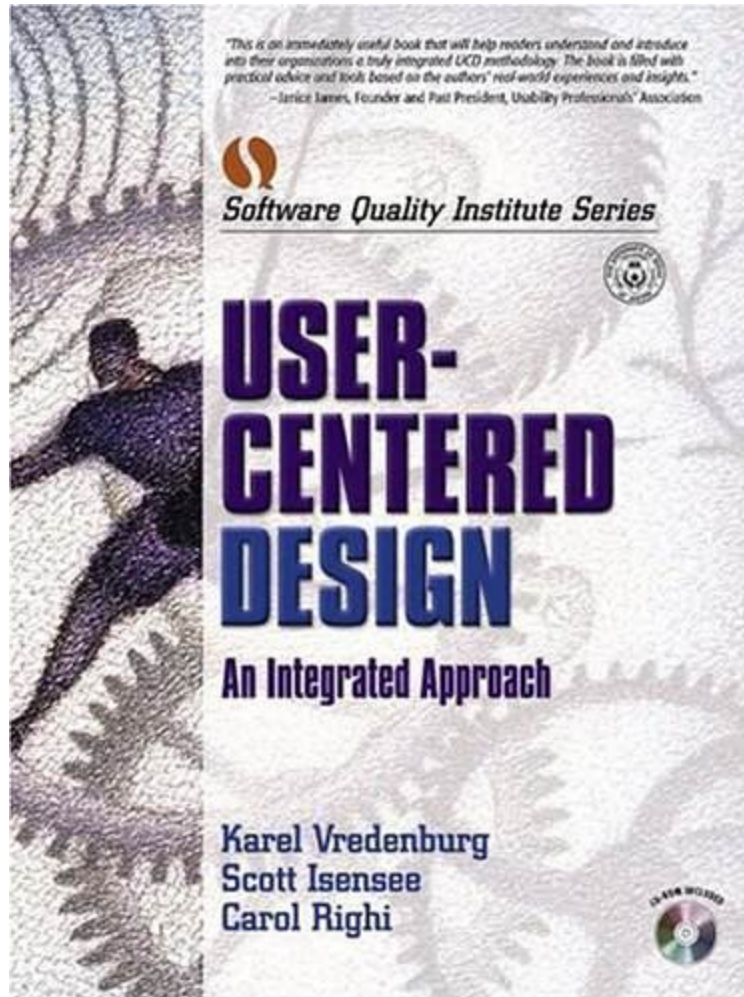




User-Centered Design: An Integrated Approach

By Karel Vredenburg, Scott Isensee, Carol Righi



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