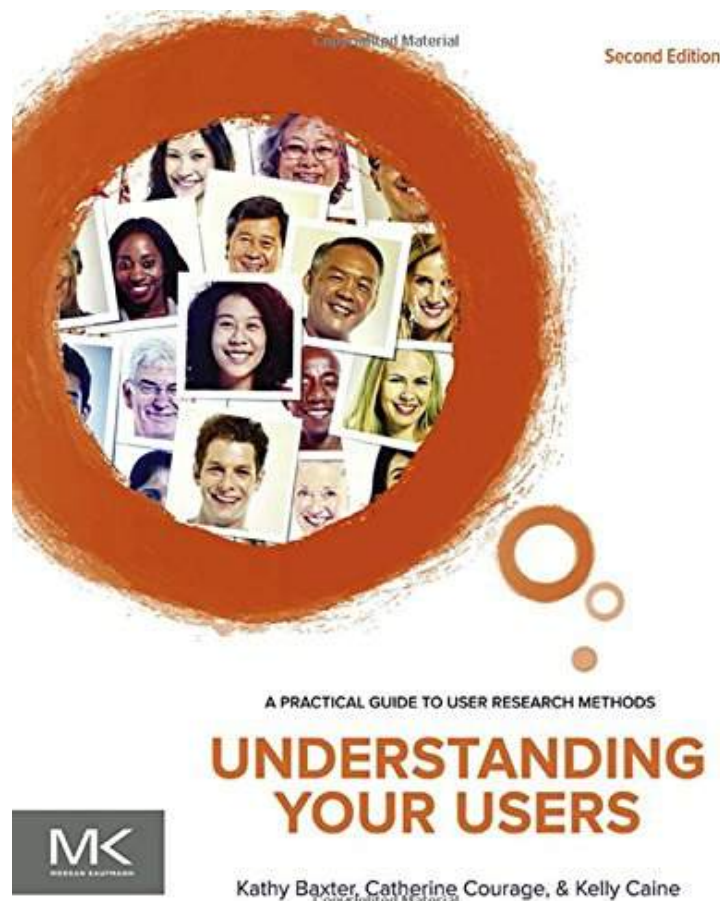



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# Understanding Your Users, Second Edition: A Practical Guide to User Research Methods (Interactive Technologies)

*By Kathy Baxter, Catherine Courage, Kelly Caine*



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