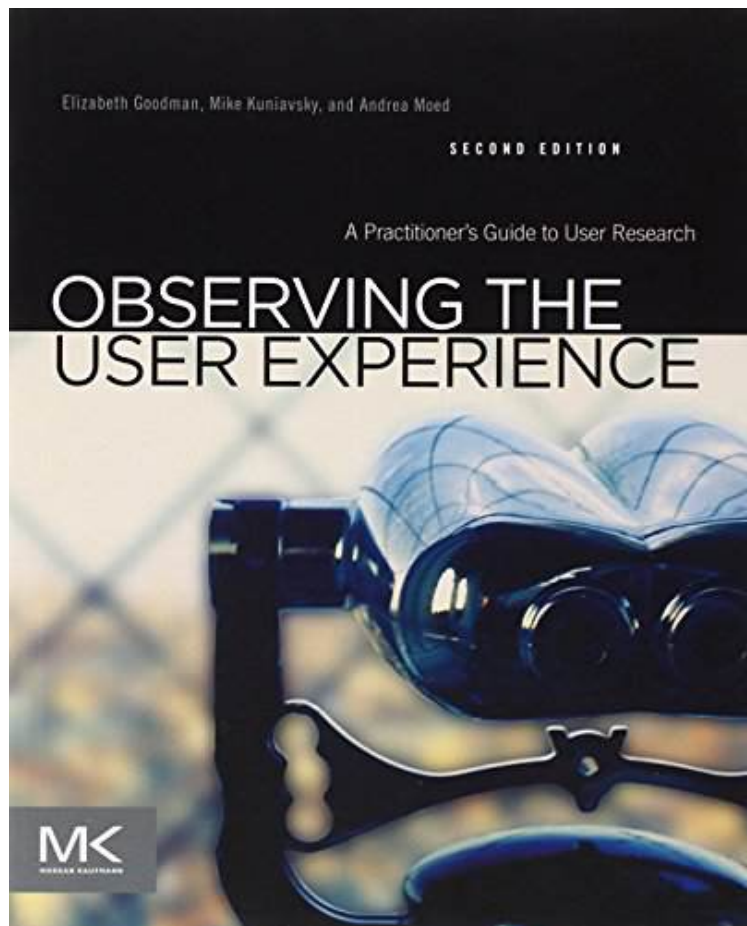


Observing the User Experience, Second Edition: A Practitioner's Guide to User Research

# Observing the User Experience, Second Edition: A Practitioner's Guide to User Research

*By Elizabeth Goodman Ph.D. School of Information University of California Berkeley, Mike Kuniavsky, Andrea Moed*



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