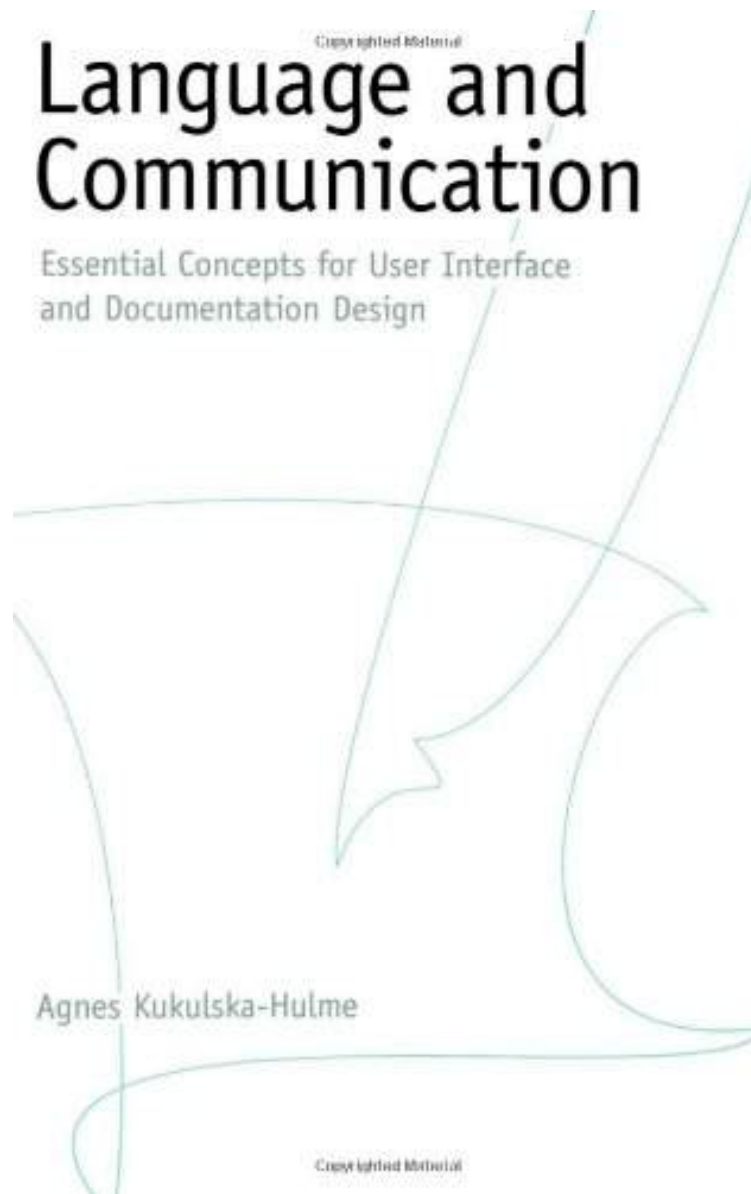


Language and Communication: Essential Concepts for User Interface and Documentation Design

By Agnes Kukulska-Hulme



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